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| **SSMED-1504** | **Shore-side Referral and Fitness to Travel** |
| **Version No.** | 1 |
| **Content Owner** | Vikand Technology Solutions, LLC. |
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|  | * 1. Guests must consent to shore side referral for treatment when requested by the Doctor   2. The Doctor should inform the Port Agents if medical assistance is required in port   3. Guests may consult the medical team to assist with obtaining a personal shoreside referral i.e. Dentist   4. When sending reports and correspondence to the agents, the Doctor or Nurse, should include the following: * Initials (not full name), year of birth, gender, suite number and diagnosis. Identifying information will not be sent through non-encrypted electronic communications. * Ambulance/transportation requirements * Medical Equipment requirements (if any) * If the Guest is accompanied, and if accommodation is required for the companion   1. The Chief Purser will provide the port agent with customs and immigration details of the Guest and his/her companion (if any).   2. If a Guest is medically disembarked and is unaccompanied when being transferred to the shore side medical facility, the Chief Purser should provide the port agents with details of the Guest’s next-of-kin, including name, address and telephone number. If the patient is conscious, a written authorization for the release of next of kin details must be obtained.   3. Silversea offer the assistance of Guest Experiences Coordinators onboard who can be disembarked with the guest to provide additional support ashore if the Doctor feels this is beneficial. * In the event that the Guest Experience Coordinator is disembarked with the Guest, the Doctor is to brief the him / her and provide them. * The Chief Purser will provide the Guest Experiences Coordinator with the necessary port agent and ship contact details.   1. The ship’s medical staff and VIKAND Medical Solutions are to monitor the patient’s treatment and care whilst ashore.   2. Port health authorities must be notified of all cases as defined in the International Maritime Declaration of Health   Costs for a Guest referral ashore as result of an accident on board should initially be covered by the Guest’s insurance. If costs cannot be covered by the Guest’s insurance, Silversea Corporate Office must be informed immediately   * 1. Please ensure to CC VIKAND   2. Please refer to Guest Claims Procedure for the handling of Guest Insurance Claims |
|  | **Fitness to Travel**   * 1. Guests accept responsibility for their fitness to travel upon boarding the vessel.   2. In the event of an unanticipated illness or injury, the Medical team may be asked to assess the Guest and document their capacity to safely continue their travels. |
|  | **Fit to Sail**   * 1. To remain on board, a Guest must be considered “fit to sail”, which includes but is not limited to: * The Guest can ambulate and maintain balance through normal ship movements. * The Guest can feed him/herself and safely perform activities of daily living without the ongoing support of ship personnel resources. * The Guest behaves in a manner which is not threatening to their own well-being or the well-being of others. * The Guest is not afflicted by an infectious condition likely to put others in jeopardy. * The expectation that any illness or injury incurred will not impact normal ship operations (i.e. emergency disembarkation, course alterations) if onboard.   1. If the Doctor determines that a Guest is ‘not fit to sail’ and the Guest continues with his/her cruise on board, the Doctor will consult with the Captain and upon the Captain’s command, the Guest will be disembarked. |
|  | **Refusal of shoreside referral**   * 1. The Doctor may request that a Guest receive a shoreside referral to support a “fit to sail” determination. * If a Guest refuses referral to assist in the determination of a ‘fitness to travel’, the Doctor will inform the Captain * A Guest will be required to sign a Refusal of Care form if he/she declines to obtain a shore side evaluation which has been requested by the Doctor to determine a “fit to sail” confirmation   1. If the guest is referred for treatment ashore, prior to being permitted to re-board, the yacht Physician should review the treatment, and the ‘fit to sail’ recommendation by the shoreside consultants |
|  | **Fit to Fly**   * 1. Once a Guest has been treated and stabilized by the on-board medical team following an unexpected exacerbation of a chronic condition, or an acute but brief illness or an injury, the Doctor may be asked to provide a “fit to fly” letter.   2. A “fit to fly” determination should include, among other things: * An assessment of the Guest’s need for assistance * Their ability to travel in a restricted coach seat * The need for anti-embolic precautions and medications * Any anticipated challenges from changes in altitude or atmospheric oxygen concentration * The length and itinerary of their proposed journey   1. When the Doctor is unable to provide a “fit to fly” letter, a referral for shoreside evaluation should be undertaken |
|  | **Fit to Land**  Once the Physician has determined that a guest is to be disembarked or sent ashore for a referral of indeterminate duration, the Hotel Director and Guest Service Manager will coordinate with the Port Agent to ensure:   * The guest and / or companion can be contacted once shoreside * Reasonable accommodation is provided to the traveling party * The guest / companion is united with their belongings |